Cortec Laboratories, Inc. ISO/IEC 17025 Quality Policy

Cortec Laboratories, Inc. shall comply with the requirements of ISO/IEC 17025 by continually improving the effectiveness of the management system. The Laboratory is committed to providing testing services in an open, independent, and impartial manner to achieve the highest level of customer satisfaction for all customers. It is therefore our policy to:

- Consistently provide quality testing services that conform to customer and regulatory requirements.
- Professionally and effectively perform testing services to produce accurate, precise, and timely results.
- Ensure that all personnel are competent and qualified for the tasks they perform.
- Provide policies and procedures that all personnel familiarize themselves with in order to implement the policies and procedures in their work.
- Encourage active participation of all employees in quality planning and continual improvement efforts to meet all quality and service obligations.

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Supersedes: 12/10/18

Issued: 5/15/23